

# Hedgecoe Dentistry

Welcome to our dental family. We are excited about helping you achieve a lifetime of optimal oral health. We encourage you to take an active role in your dental treatment. We want to have open communication and ask that you review our financial, insurance and appointment policies below. Our staff is available to answer any questions or concerns you may have.

There are many factors to consider regarding your dental insurance. First and foremost, our top priority is to develop a relationship with you – not your insurance company. We want what is best for you and your oral health. Your insurance policy is a contract between you and your insurance company. Professional services are rendered to you, the patient, not your insurance company. Your insurance company is responsible to you; however, you are ultimately responsible for all charges incurred. The procedures we recommend to you may not be covered, or not covered in full, by your insurance company; however, they are the best available to you and we will not compromise the treatment we provide to you because your insurance company has not kept up with advances in dentistry or does not agree with us on treatment.

As a courtesy to you, we will file insurance claims to most insurance companies. We accept assignment of benefits, meaning payment from your insurance company. **You will be required to pay your estimated portion, that which the insurance will not cover, at the time the services are rendered.** If your insurance company has not cooperated in the payment of your account within 90 days, the balance will become your responsibility and will begin to accrue interest. **It is important for you to understand what your own insurance company covers and to follow up on their payment of your claims.**

We appreciate your making all efforts to keep any scheduled appointments. Should any changes be necessary, please give us as much time as possible – at least 48 hours – to arrange that time for another patient.

Thank you for your understanding and assistance in our financial, insurance, and appointment policies. We welcome you to our office and look forward to helping you achieve and maintain a healthy and beautiful smile. If there is anything we can do to make your visit more pleasant, please do not hesitate to speak to one of our team members.

I have read, understand, and agree to the above outlined policies for the handling of insurance, appointment and financial commitments.

---

Signature

---

Date